

NORTHWESTERN LOCAL HUMAN RIGHTS COMMITTEE (LHRC)

The next scheduled meeting of the Northwestern Local Human Rights Committee will be on May 12, 2015 at Good Life. Please go to <http://www.nwcsb.com/lhrc.php> for meeting information.

MINUTES OF THE FEBRUARY 10, 2015 MEETING

The February 10, 2015 meeting of the Northwestern Local Human Rights Committee was held at Grafton Integrated Health Network.

Members Present: Audrey Brown, Jack Starry, Katie Anderson, Shelley Drago, Kim Kwiatkowski

Members Absent: Carol Rinker, Joann Ebersole

Advocates Present: Mark Seymour

Advocates Absent: Chuck Collins

Affiliates Present: Bridging the Gaps (William Orth), Community Alternatives (Jay Salesky), Corum Human Services (Patricia Kidd), Creative Family Services (Dyane Winn, Mary Ann Gray), Crossroads Counseling Center (Christine Hartman), Family Preservation Services (Alexia Rosen), Good Life (Clif MacDonald), Grafton Integrated Health Network (Amy Smith), Lord Fairfax House (Eddie Cassidy), Lutheran Family Services of Virginia (Artea Ambrose, Cassie Purtlebaugh), National Counseling Group (Paul Scardino), NOVA Family Services (David Yeater, Emily Johnson), NW Works (Betsey Anderson, Troy Hawkins), Shenandoah Valley Community Residences (Ralph Combs), Shen-Paco Industries (Mickie Duncan, Barbie Sharp, Shandal Powell), Timber Ridge School (Karen Tompkins), Wall Residences (Todd Stehlin, Lana Hurt), Where the Heart Is (Mandy Caracofe, Rhonda Foster)

Affiliates Absent: Blue Ridge Opportunities (Cathy Wolfe-Heberle), Heart Havens (Domenik Gonzales-Santos), Intensive Supervision & Counseling Service (Chris Rousseau), Northwestern Community Services Board (Mark Gleason), VHS Senior Structured Outpatient Program (April Lubkemann), VHS Winchester Medical Center (Julie Alexander, Joan Monahan), VHS Valley Behavioral Health (Debbie Weber), Winchester Addiction Services (Suzanne Bales), Winchester Community Mental Health Center (Mary Zirkle)

Public: Michael Mills

Call to Order: Audrey Brown called the meeting to order at 6:07 p.m. and welcomed everyone. She thanked Grafton Integrated Health Network for hosting and everyone for coming.

Introductions of Committee Members, Affiliates, and Guests

Meeting Minutes: Minutes of November 18, 2014 minutes were approved. Mark Gleason will see to it that they are uploaded to the NWCSB website.

Public Comments/Comments by LHRC Affiliates or Members:

1. Cassie read an email from Mark Gleason on the Human Rights data from DBHDS Fiscal Year 2014 Annual Report – DBHDS is the licensing agency for all LHRC Providers. The report is filed with the Governor (and) the Chairs of the House Appropriations and the Senate Finance Committee. The report contains an interesting state-wide data point(s) related to Human Rights on page 28. It is: Of the total number of human rights complaints (1,133) against community providers, all but three (3) were resolved by the community provider below the level of the Executive or Program Director (of the community agency). The remaining three (3) were resolved by a Local Human Rights Committee. Of this number, 871 complaints did not result in a violation against the community agency, and 262 did result in a violation. Of the total number of state-side allegations of Abuse, Neglect, or Exploitations (5,981), only 943 were founded after investigation. Of the 943 founded cases, 941 were resolved below the level of the community agency's

Executive or Program Director. The other two (2) were resolved by a Local Human Rights Committee. The founded abuse allegations broke out as follows: Neglect: 555; Physical Abuse: 201; Verbal Abuse: 64; Other: 81; Sexual Abuse: 16; Exploitation: 26. Nine-nine (99) percent of founded allegations were resolved at or below the level of the Program Director level. The report reinforces how well LHRC-affiliated community providers across the state are able to resolve complaints on the lowest level possible. The system is working.

2. Shen-Paco Industries is attempting to open a 2nd group home in Mount Jackson. They hope to be open by March 1st and will service 4 individuals. Jack motioned to approved affiliation, Shelly seconded. Motion carried.
3. NW Works is attempting to open a café/bakery in Creekside Village. The café/bakery will employ 12 of their clients.
4. Grafton Integrated Health Network gave an update on their new restraints system.
5. Lutheran Family Services of Virginia started autism program for adolescents as well as education group for families and professionals. Gave introductions of new management.
6. Crossroads Treatment Center looking to move into Pegasus Court later in the year. Will be addressed in New Business.

Advocate Update:

1. Mark Seymour:

Chuck's last day is February 24th. Change human rights posters to toll free number which is 877-600-7437 and list as Advocate for the name. Statistics from Deb Lochart, the state human rights director: since July 2014 DBHDS fielded 150,000 emergency contacts with 35,000 resulting in evaluation and even fewer (12,000) went forward to TDO. Pre-screeners exercise great caution of not getting individuals in, and rightfully so. DOJ training center closures are underway. NVTC closure is reprieved for 2016 with 76 as census. SVTC is closed. SWVTC has 132 as census. CVTC has 257 as census. SEVTC will remain open with 75 beds. ID waiver has an urgent waitlist of over 4,000 and non-urgent waitlist of over 7,000. Regulations (i.e. blue book) draft is with Secretary Hazel and then will go up for public comments. There is potential for significant changes with a much faster and more involved LHRC. Region I and Region II have collapsed into 4 regional committees. After public comments the draft goes to the Governor for approval. When in doubt, until a replacement for Chuck is located, go to Mark, and he'll consult with Deb as needed. High profile cases need to be investigated immediately per Deb. CHRIS poses complexities for multisite providers and lacks providers' ability for narratives. Deb is looking into getting a CHRIS go-to person to look at what does and doesn't work with the system. On March 25th, NW Works will hold human rights training for the region. William will send out the information to the providers.

Program Reports:

1. Community Alternatives
2. Creative Family Solutions
3. Family Preservation Services
4. Grafton Integrated Health Network
5. Northwestern Community Services Board
6. Winchester Addiction Services

There were no questions from members on these reports.

Old Business:

1. Forms and schedule are available on NWCSB website. Reports are now divided between single site affiliates and multiple site affiliates.
2. William needs 10 copies of reports mailed to 423 West Cork Street, Winchester, VA 22601-3812. 9 stapled and 1 unstapled. Single sided only please.
3. Do not send emails to lhrc@bridgingthegaps.com. It is an affiliate distribution list used by William. Hitting "reply all" will go to all affiliates.

New Business:

1. Affiliation for Crossroads Treatment Center, an opiate addiction treatment program – Pierce Wiley was present to represent the provider. Pierce gave a brief overview of their program, philosophy, and locations. Have not received licensing specialist. Motion to delay affiliation until May by Jack, with second by Kim. Motion carried.
2. Approval of Cassie Purtlebaugh as Northwestern LHRC Liaison – Mark Gleason has asked to stepdown. Cassie has extensive knowledge of our LHRC and the process. Motion to approve Cassie's new role by Jack, with second by Shelley. Motion carried.
3. Program Requests
 - a. Corum Human Services – review for use of bilateral arm restraints – Behavior Intervention Plan Consent Form and Behavior Support Plan were provided. Mark Seymour asked if anything has changed since the dates of said documents, to which the provider stated to the negative. Physician script was provided. Motion to approve renewal by Jack, with second by Shelley. Motion carried.

Adjournment: The meeting was adjourned at 7:01 p.m. by Audrey Brown. The next meeting of the LHRC will be:
May 12, 2015
Good Life

Respectfully Submitted by:

William F. Orth, LHRC Secretary

Audrey Brown, Chair

Cassie Purtlebaugh, LHRC Liaison