



BOARD OF DIRECTORS – REGULAR MEETING
Wednesday, May 15, 2024, 6:00 PM

Meeting Minutes	Owner
1. Call to Order, Opening Comments and Welcome Ms. Coker called the meeting to order at 6:05 PM.	Ms. Coker
2. Attendance <u>Board Members Present</u> Elisabeth Alger, Charolette Eriksson, Chris Rinker, Kelly Storey, Lisa Goshen, Jennifer Coker, Mary Orndorff, Katie Jordan, Kahle Magalis <u>Board Members Absent</u> Sharon Surratt, Sara Dorr, Sandra Dunkle, Bisma Y. Sheikh <u>Staff/Public Attendance</u> Morgan Ward, Tim May, Alex Mees, Nathan Weslow, Katie Sherman, Jessica Taylor, Ashley Bailey, Bonnie Mihill, Kyle Brown, Aaron Clark, Andrea Bieber, Crystal Jordan, Barbie Kibler, Katie Russell, Ellen Harrison <u>Virtual Attendance</u> Frank Peltier, Nicole Spooner, Denise Acker, Rudolf Bickel, Alexander Hannigan, Brittani Alsberry, Tammy Cook	Executive Assistant
3. Approval of Minutes April 17, 2024 Ms. Eriksson motioned. Ms. Alger seconded. Motion passed.	Ms. Coker
4. Approval of Agenda Mr. Magalis motioned. Ms. Eriksson seconded. Motion passed.	Ms. Coker
5. Statement of Issues/Concerns <ol style="list-style-type: none"> Ms. Alger stated her concern about reaching the appropriate contacts within NWCSB when utilizing the phone tree. She left messages and her call was never returned. Suggested that we investigate a more functional phone tree. Ms. Eriksson asked who was on the virtual Teams feed. It was then explained that the public and staff can attend virtually. 	All



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<p>6. Public Comment</p> <p>There was a request that we move back to introducing new hires at the meeting if they are in attendance.</p>	<p align="center">Public</p>
<p>7. Reports</p> <p>a. CEO:</p> <ul style="list-style-type: none"> i. Sent a delegation to VACSB. It was the largest overall attendance for the VACSB across CSBs to date. ii. The Interim Committee thanked Chief Rinker for his attendance at the Staff Town Hall. iii. Governor Youngkin signed the budget and there will be more detailed information provided to CSBs in the next week. iv. Permanent Supported Housing funding for Region 1 will be coming forward over a five-year period. The funding will be allocated across the region based on proposals and need. v. VA Senate Bill 403 will change the credentialling of Qualified Mental Health Professionals (QMHP). Behavioral Health Tech positions are also being created. This is in response to the current workforce crisis. vi. No updates on Waiver expansion yet. vii. The elevator is still broken but we are working diligently to rectify this situation. viii. The CFO is working on a cost report for STEP-VA due to DBHDS. She will be attending a 2nd training course in June to assist her in this process. ix. ERP should be finalized and in hand by tomorrow. x. Fee revenue is below budget. xi. There are improvements in our Board room with technology; including two Owls. xii. We are entering open enrollment with our new insurance vendor, Pierce Group. There was a noted increase in cost, but we are looking at the best way forward. <p>b. CFO Finance Report:</p>	<p align="center">Interim Committee, Katie Russell, Ellen Harrison</p>



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<ul style="list-style-type: none"> i. Will go into detail regarding our fee issue in the HR/Finance committee. Source of concern is being explored to rectify the issue. ii. The report was presented to the Board in the same way it was previously, but CFO will work to make it more effective for everyone. iii. CFO fielded questions from the board regarding the creation of the FY2025 budget. <p>c. Ms. Harrison:</p> <ul style="list-style-type: none"> i. Will move quickly and carefully to provide stabilization to the Four Pillars of our Organization: HR, Finance, Compliance/IT and Clinical. ii. Talked about the investment in the “good people” we have and how they are critical to the quality of work and access to care. <p>d. Board Committees:</p> <ul style="list-style-type: none"> i. Executive Committee <ul style="list-style-type: none"> a) Met twice with interim leadership team but will no longer be having those meetings. ii. HR/Finance Committee <ul style="list-style-type: none"> a) Meeting tomorrow 5/16/24 iii. Governance /Public Relations <ul style="list-style-type: none"> a) No meeting iv. Program/Properties <ul style="list-style-type: none"> a) Hope to have a meeting in the coming weeks. 	
<p>8. Old Business None</p>	
<p>9. New Business None</p>	
<p>10. Announcements</p>	



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<ul style="list-style-type: none"> a. June Meeting will be held second Wednesday of the month, June 12, 2024, due to Juneteenth holiday. b. Three Board Members attended the Behavioral Health Docket Graduation. It was a nice event. c. Commonwealth will be changing the name from “Drug Court” to “Recovery Court”. This will help with destigmatization. d. Ms. Eriksson announced that it was Mental Health Awareness month and thanked all NWCSB employees for all that they continually do. She also welcomed Ms. Harrison and thanked the Interim team. 	
<p>11. Meeting Recap – Action Items and Motions Presented None</p>	
<p>12. Call to Adjourn Ms. Eriksson motioned. Ms. Goshen seconded. Motion passed. Meeting adjourned at 6:56 PM.</p>	