



BOARD OF DIRECTORS – REGULAR MEETING
Wednesday, April 16, 2025, 6:00 PM

Meeting Minutes	
1. Call to Order, Opening Comments and Welcome	Jennifer Coker called the meeting to order at 6:06 PM. She introduced two new Board members from Shenandoah County: Amanda Kibler and Sharon Kessler. They each provided some information about who they are and their excitement in serving on the NWCS Board.
2. Roll Call	<p><u>Board Members Present</u> Elisabeth Alger, Jennifer Coker, Amanda Kibler, Charolette Eriksson, Lisa Goshen, Katie Jordan, Kahle Magalis, Chris Rinker, Bisma Sheikh, Sharon Kessler, Amanda Whitson, Sharon Surratt</p> <p><u>Board Members Absent</u> Mary Orndorff</p> <p><u>Staff/Public Attendance</u> Morgan Ward, Ellen Harrison, Alexandra Hannigan, Andrea Bieber, Denise Acker, Ashley Bailey, Katie Russell, Crystal Jordan, Dylan Glass</p> <p><u>Staff/Public Virtual Attendance</u> Rich Gaudette, Dylan Glass</p>
3. Approval of Minutes	<p>March 19, 2025</p> <p>Lisa Goshen motioned to accept the March 19, 2025, meeting minutes as presented. Charolette Eriksson seconded. Kahle Magalis abstained from the vote. The motion passed.</p>
4. Approval of Agenda	Elisabeth Alger motioned to approve the agenda as presented. Sharon Surratt seconded. The motion passed.
5. Public Comment	None
6. Reports	<p>a. Ad Hoc Committee</p> <p>A. The Ad Hoc Committee motioned for the board to accept the Committee approved By-laws as presented. The motion was opened for discussion of which there was none. The motion passed.</p>



BOARD OF DIRECTORS – REGULAR MEETING
Wednesday, April 16, 2025, 6:00 PM

B. The Ad Hoc Committee motioned that the board accept the Committee approved Board Manual as presented. The motion was opened for discussion. There were a few clarifying questions and a reminder that this is the first formal iteration of the manual, and it will be reviewed annually. The motion passed.

b. CEO Report

The CEO answered questions regarding the CEO Report. There were only a few questions regarding grant sourcing, Medicaid billing, and the pause in 2024 on the Behavioral Health Docket, of which there is an application process for funding with the Virginia Supreme court that is being pursued by the NSVSUC. Lisa Goshen thanked the CEO for their report. Jennifer Coker welcomed Denise Acker as the new Program Director for Child and Adult Mental Health.

7. Old Business

None

8. New Business

a. Medical Presentation

Director of Clinic Operations, Alexandra Hannigan, gave the Board a presentation regarding Medical Services.

9. Announcements

None

10. Closed Session (1)

Elisabeth Alger motioned that the Board enter into Closed Session pursuant to Virginia Code §2.2-3111(A)(29), for the purpose of discussing contractual negotiation.

Katie Jordan seconded the motion. The motion passed. The Board entered closed session at approximately 6:40 PM.

11. Certification of Closed Session

Elisabeth Alger motioned to exit closed session and reconvene in open session. Charolette Eriksson seconded. Motion passed. The Board reconvened in the open session at 7:20 PM.

Jennifer Coker asked for anyone in disagreement with the closed session certification to identify themselves prior to the roll call vote in order for their name to be recorded in the minutes. There was no one who disagreed. Morgan Ward proceeded with a roll call vote to certify the closed session. As each members' name was called, they were to respond with "I so certify" to verify the certification of the closed session.

Elisabeth Alger: "I so certify"

Jennifer Coker: "I so certify"



BOARD OF DIRECTORS – REGULAR MEETING
Wednesday, April 16, 2025, 6:00 PM

Amanda Kibler: "I so certify"
Cholette Eriksson: "I so certify"
Lisa Goshen: "I so certify"
Katie Jordan: "I so certify"
Kahle Magalis: "I so certify"
Mary Orndorff: "I so certify"
Chris Rinker: "I so certify"
Bisma Y. Sheikh: "I so certify"
Sharon Kessler: "I so certify"
Sharon Surratt: "I so certify"
Amanda Whitson: "I so certify"

12. Action Items from Closed Session

Bisma Y. Sheikh motioned that the Board of Directors acknowledge the need for NWCSB to exit the current contract with Concern Hotline with a termination date of 06/30/2025. This decision was predicated on the inception of 988 services in FY2023 across the Commonwealth of Virginia, providing text, chat and call options for anyone in a behavioral health crisis. The board acknowledges the collaboration that has occurred over the years with all private providers in the NWCSB catchment area and is grateful for these partnerships. Charolette Eriksson seconded. The motion was opened for discussion. Katie Jordan motioned to amend the previous motion to include language stating that "the board wishes these funds be directed to the agency suicide awareness and prevention methods". Amanda Whitson seconded. The motion was opened for discussion. Bisma Y. Sheikh stated that she did not believe it was in the Board's authority to dictate how the money was utilized within the agency and that duty lives with the CEO. Jennifer Coker called for a vote on the proposed amendment. The motion failed. Jennifer Coker called for a vote on the original motion. Katie Jordan abstained from the vote. The motion passed.

13. Closed Session (2)

Chris Rinker motioned that the Board enter into a Closed Session pursuant to Virginia §2.2-3711 (A)(1), for the purpose of discussing personnel matters.
Charolette Eriksson seconded the motion. The Board entered closed session at 7:37 PM.

14. Certification of Closed Session

Charolette Eriksson motioned to exit closed session and reconvene in open session. Elisabeth Alger seconded. Motion passed. The Board reconvened in the open session at 7:48 PM.
Jennifer Coker asked for anyone in disagreement with the closed session certification to identify themselves prior to the roll call vote in order for their name to be recorded in the minutes. There was no



BOARD OF DIRECTORS – REGULAR MEETING
Wednesday, April 16, 2025, 6:00 PM

one who disagreed. Morgan Ward proceeded with a roll call vote to certify the closed session. As each members' name was called, they were to respond with "I so certify" to verify the certification of the closed session.

Elisabeth Alger: "I so certify"

Jennifer Coker: "I so certify"

Amanda Kibler: "I so certify"

Cholette Eriksson: "I so certify"

Lisa Goshen: "I so certify"

Katie Jordan: "I so certify"

Kahle Magalis: "I so certify"

Mary Orndorff: "I so certify"

Chris Rinker: "I so certify"

Bisma Sheikh: "I so certify"

Sharon Kessler: "I so certify"

Sharon Surratt: "I so certify"

Amanda Whitson: "I so certify"

15. Action Items from Closed Session

Charolette Eriksson motioned to renew the Ellen Harrison's contract for another year. Amanda Whitson seconded. The motion passed.

16. Call to Adjourn

Elisabeth Alger motioned to adjourn the meeting. Charolette Eriksson seconded. Motion passed. The meeting ended at 7:51 PM.